# City Clerk's Office Impacts of Growth II

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# Accessibility to Information

It is our commitment to proactively inform and engage our citizens by providing accessible information through various resources.

# Current Resources

✓ Website
  - Minutes/Recordings
  - Council Packets
  - Ordinances
  - Resolutions
  - Municipal Code
  - Business License Information
  - Meetings Calendar
  - Permit Portal

✓ Facebook
  - Public Notification
  - Connect and Engage the Community

✓ Cloud Storage
  - Sharing of files
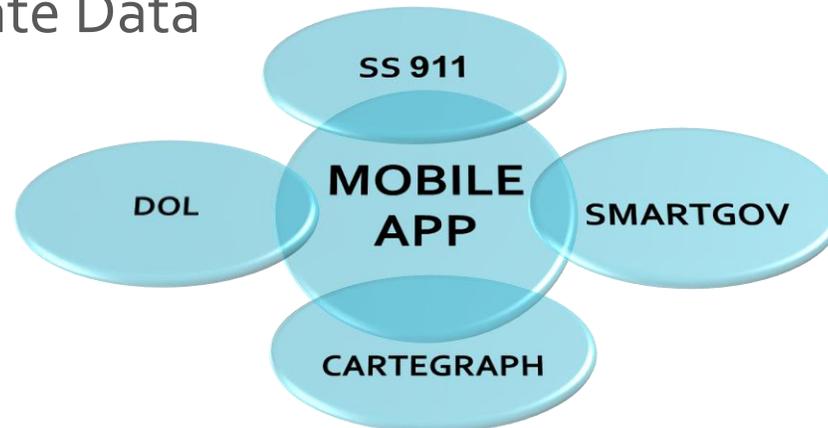  - Distribution of Public Records

# Future Resources

✓ Enhance Website
- Simplify navigation
- Review site analytics
- Add additional links to resources

✓ Expand Public Portal
- Public access to project information

✓ Mobile App

# Future Resources

✓ Mobile App
- Communicate ⟷ Conduct Business
- Push notifications - alerts of news, events, meetings, road closures, payments due, project updates
- Ease of access to data - bill pay, permits, service requests, neighborhood crime statistics
- Research
  - Coordinated effort between Clerk's Office and IT
  - Citizen Needs – How can we best serve the public?
  - Department Collaboration
  - Integrate Data
  - Cost?